

## **Series Missed Session/Make-Up Policies**

(Applies to Yoga 101, Prenatal Yoga, and Other Multiple-Week Series)

When signing up for a multiple-week series, students should check the series dates and their calendars carefully for conflicts. If the student is not able to make all of the scheduled sessions within the series, but would still like to participate, the student should contact Jennifer by phone (314-753-3661) or email ([valleyvinyasa@gmail.com](mailto:valleyvinyasa@gmail.com)). If registration for the series is such that a prorated session can be accommodated, the studio will gladly offer a reduced series registration and price.

Once the student has registered for a series, no refunds can be offered due to absence. However, we do understand that things happen, and we will make every effort to make sure the student can get the full benefit of the series experience and investment.

- In the event the studio has to cancel a class during the series (due to weather, teacher illness, etc) a make-up date will be assigned. Students whose schedules do not permit them to attend the make-up session will be given a class of equal or greater value to be taken within a designated amount of time (typically 1 month)
- If a student misses class due to illness, unexpected travel, or other personal reason, every effort will be made to allow the student to make up the class in a similar series. (e.g. making up during the next prenatal yoga session, or on an alternate day Yoga 101 session).
- If it is not possible to offer a make-up in a similar series session, a class of approximate equal value will be added to the student's account (e.g. a drop-in class to be used in a regular yoga class).
- **Make-ups are limited to 1 class per series.**
- Every effort should be made to use the make-up class within 30 days of the series completion.

If you have any questions or concerns, please let us know and we will do our best to work with you on your situation.

Thank you!

Jennifer Hojnacki  
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